

Welcome to the ARA Patient Portal!

On ARA's Patient Portal, you can schedule your appointments and reference past exams completed on or after January 1, 2020.

Some things to note:

- You will need to register to use this new account. If you had an account on the ARA Patient Portal prior to 2023, your previous login and password will not work.
- You must use Google Chrome or a Chromium-based web browser (Microsoft Edge, Vivaldi, Opera, Brave, etc.).
- We are now offering patient access to diagnostic reports and images for exams completed on or after January 1st, 2020. Reports and images will be available 3 business days after the exam is finalized in your patient portal.
- For instructions on viewing your downloaded exam images, please see page 10 of this document. NOTE: Viewing images is currently only supported on PC.
- To obtain records from appointments with ARA prior to 1/1/2020, please visit our Medical Records page at <https://www.ausrad.com/patients/medical-records-request/>

Scheduling Your Appointment

- You may currently schedule online appointments for certain X-rays, bone densitometry, MRI, CT, mammograms, and ultrasounds.
- To schedule fluoroscopy, interventional, PET, or nuclear/molecular exams, or any other exam not listed, please call our scheduling team, Monday through Friday, 7am to 7pm. (512) 453-6100
- To cancel or reschedule your appointment, please contact scheduling at (512) 453-6100.

To schedule your appointment online:

- Click the link in your referral email or click the **Schedule Appointment** button at the top right of your screen as indicated below.



Welcome to your Patient Portal

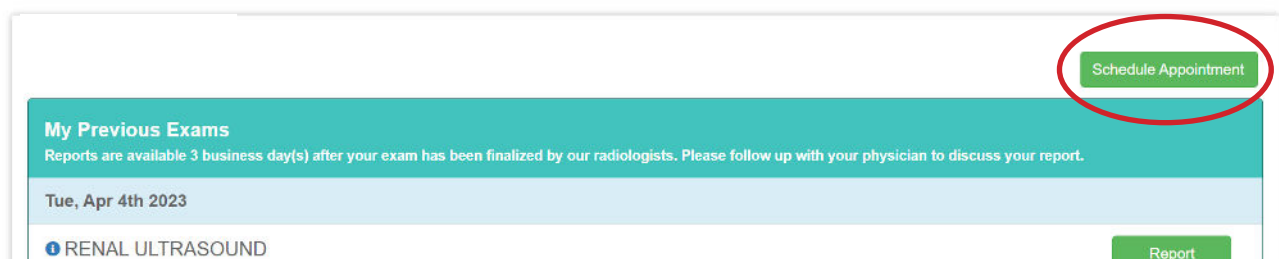
HOME

PROFILE

PAY MY ESTIMATE

APPOINTMENTS

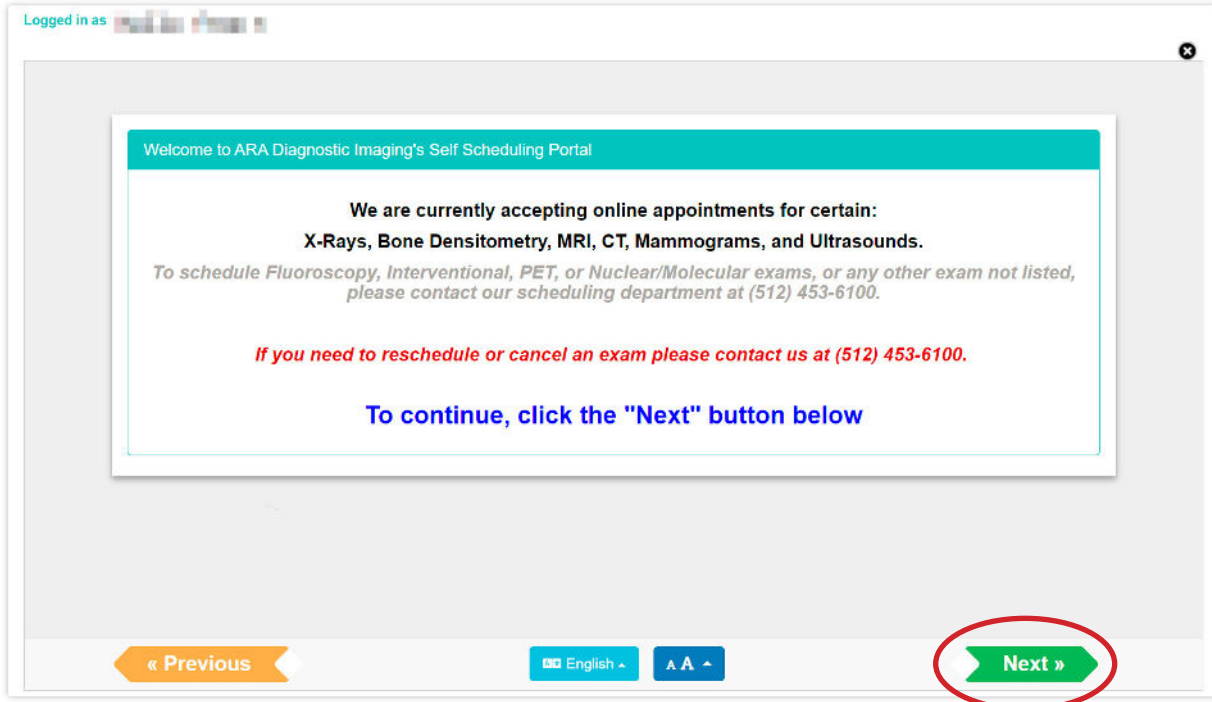
LOG OFF



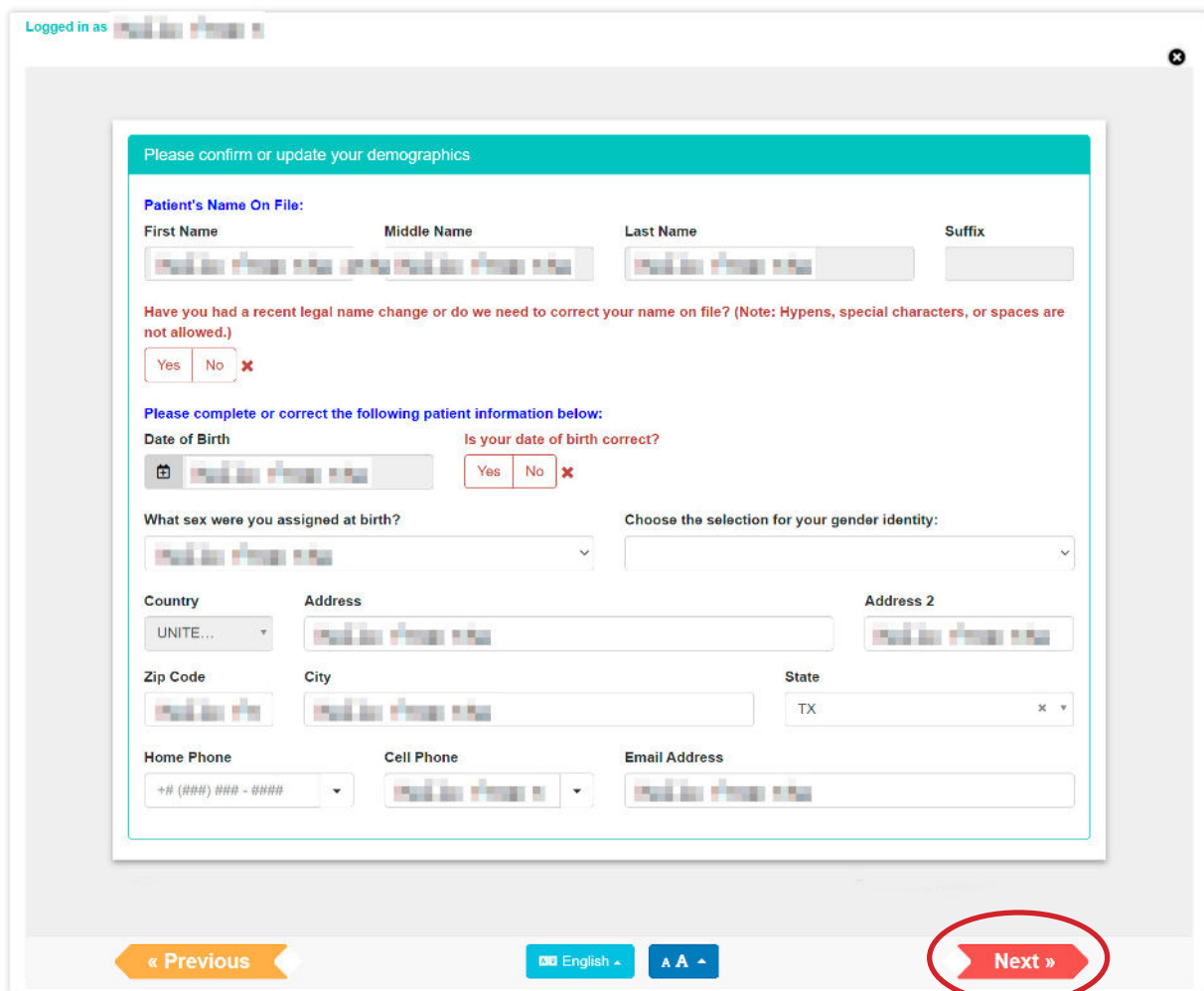
The screenshot shows the ARA Patient Portal interface. At the top right, there is a green button labeled "Schedule Appointment" which is circled in red. Below this, there is a section titled "My Previous Exams" with a teal background. Underneath, it says "Reports are available 3 business day(s) after your exam has been finalized by our radiologists. Please follow up with your physician to discuss your report." Below that, there is a date "Tue, Apr 4th 2023" and a list of exams, with "RENAL ULTRASOUND" visible. At the bottom right of the exam list, there is a green button labeled "Report".

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- Read the displayed information and then click the **Next** button at the bottom right of your screen.



- Confirm or edit your personal information and answer the questions in **Red**.
- When you are finished, click the **Next** button at the bottom right of your screen.



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- Answer ALL of the questions. Click the **Next** button at the bottom right of your screen when you are finished.

Logged in as [User Name]

Please answer these questions required to schedule your exam.

Height: [Dropdown] ft [Dropdown] in [Clear] Weight (lbs): [Input] 0 [Clear]

Have you tested positive for COVID-19 in the last two weeks?
Yes No [Clear]

Are you currently pending results from a COVID-19 test?
Yes No [Clear]

Is this a Research Study? Yes No [Clear] Does your order indicate STAT? Yes No [Clear] Do you have a United Healthcare (UHC) insurance plan? Yes No [Clear]

Who is scheduling this exam(s)? [Dropdown] [Clear]

Do you require any language translation services?
Spanish Hearing Impaired Other Foreign Language None [Clear]

Do you require any mobility assistance?
Hoyer Lift Wheelchair Inpatient None [Clear]

« Previous [English] [A A] **Next »**

- Select the exam you wish to schedule. Fill out any additional questions that may follow.
- When you are finished, click the **Next** button at the bottom right of your screen.

Logged in as [User Name]

Please confirm or update your exam(s) and indicate the reason(s) for them.

Select type of exam(s) you need to schedule:
Bone Density CT Mammogram MRI Ultrasound X-Ray [Clear]

System Clock: February 27th 2024, 10:55:28 am Powered by Royal Solutions Group

« Previous [English] [A A] **Next »**

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- Give a brief explanation of why you are scheduling this exam.
- When you are finished, click the **Next** button at the bottom right of your screen.

Please confirm or update your exam(s) and indicate the reason(s) for them.

MRI

What is the reason for your exam(s)?

System Clock: February 29th 2024, 12:20:04 pm

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« Previous

English

Next »

- Confirm or update your referring provider.
- When you are finished, click the **Next** button at the bottom right of your screen.

Please confirm or update your referring physician.

Select Referring Provider

EINFORMATICS, TEST
4950 BLAZER PKWY, DUBLIN, OH 43017
AUSTIN RADIOLOGICAL ASSOCIATION
W: (612) 531-7227 Q: (614) 457-4359 E: (614) 457-0010 E: eis_test@137.com
No Self Referral

EIS_TEST
00000000

System Clock: February 29th 2024, 12:20:32 pm

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« Previous

English

Next »

- Confirm or update your billing information.
- When you are finished, click the **Next** button at the bottom right of your screen.

Please confirm or update the billing information we have on file.

Select billing method for this visit:

Self Pay Insurance Workers' Comp Motor Vehicle Accident

Do you have secondary insurance?

Yes

System Clock: February 29th 2024, 12:20:51 pm

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Please confirm or update the billing information we have on file.

Select billing method for this visit:

Self Pay **Insurance** Workers' Comp Motor Vehicle Accident

Primary Insurance Information

Select Insurance Plan: BCBS- Blue Cross Blue Shield HMO/Essentials II Policy/Subscriber Number: 832590251 Authorization Number:

Group Number: Patient's Relationship to Insured: Self

Do you have secondary insurance?
 Yes

System Clock: February 29th 2024, 12:21:32 pm Powered by Royal Solutions Group

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- Answer any additional questions.
- When you are finished, click the **Next** button at the bottom right of your screen.

Please answer these questions for the MRI portion of your visit

***This exam may require authorization from your insurance company.
You may receive a call from us if
authorization has not been obtained prior to your appointment.***

Do you have any of the following implanted in your body?

- Cardiac Device (defibrillator, pacemaker, implanted monitor, etc.)
- Drug Infusion Device (non-insulin)
- Stimulation System (brain, spine, bladder, etc.)
- Cerebral Aneurysm Clip
- Breast Tissue Expander

Yes No ✕

Have you ever had an injury to the eye involving metal or metal shavings, or fragments in eyes from welding/grinding?

Yes No ✕

Have you ever had a reaction as a result of CT Iodine contrast or MRI contrast?

Yes No No Known Allergy ✕

Do you have any metallic stents or filters?

Yes No ✕

Do you have a Brain Shunt?

Yes No ✕

Do you have an insulin pump, glucose monitor, or medication patch?

Yes No ✕

Do you have any medical devices or foreign objects inside your body from surgery or injury? (Such as Joint Replacements/Plates/Pins/Rods/ Clips/BB)

Yes No ✕

Have you had an Iron infusion in the past two weeks (e.g., Feraheme) ?

Yes No ✕

Are you Claustrophobic?

Yes No ✕

IS THE EXAM TO EVALUATE ANY OF THE FOLLOWING:

- Inflammation (cellulitis, synovitis, etc.)
- Inflammatory arthritis (psoriatic, rheumatoid, etc.)

« Previous English - A A - Next »

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- Choose your preferred date, location, and the time for your appointment.
- When you are finished, click the **Next** button at the bottom right of your screen.

It's time to book your preferred date and time!

To request an earlier appointment date than provided, please call (512) 453-6100.

Choose your preferred date

Choose your Location

Choose your preferred time

System Clock: February 29th 2024, 12:23:19 pm

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« Previous English A A Next »

- Your appointment is set! Confirm that the information is correct.
- Note any special instructions.
- You can add this to your online calendar or print the information for your records.

Submission Complete!

Thank you for your submission. ARA Diagnostic Imaging has received your information.

Please arrive at 6:30 PM

MRI ANKLE WITHOUT CONTRAST - LEFT

Location: San Marcos
1348 B Texas 123 South, San Marcos, TX 78666
Date: March 6, 2024 7:00 pm

Add to Calendar
Print this Page

The preparation for your exam(s):

MRI ANKLE WITHOUT CONTRAST - LEFT

- Please leave all jewelry and metal objects at home. If applicable, bring an identification card for any implant devices in the patient's body (cardiac device, cochlear implant, insulin pump, neurostimulator, etc.). Please also bring any hand held/remote programmer device if applicable.

On the day of your exam please remember to bring the following:

- A photo I.D. is required at time of service.
- Your insurance card(s)
- Your doctor's order, if you have one
- A current list of all the prescription medications you are taking.
- Identification cards for any medical implant you may have.

System Clock: February 29th 2024, 12:23:49 pm

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Viewing Your Previous Exams

On the “Home” page, you will be presented with a listing of your previous exams. This will show the exam type, the date and location of the exam, and your referring provider. To the right of this information, you will see two buttons: “Report” and “Share Images.”

The screenshot shows the ARA Patient Portal interface. At the top right, there is a language dropdown menu set to "English". The ARA logo, featuring "70 YEARS STRONG", is on the left. The text "Welcome to your Patient Portal" is on the right. A navigation bar includes "HOME", "PROFILE", "PAY MY ESTIMATE", "APPOINTMENTS", and "LOG OFF". The main content area has a "Welcome" message and a "Schedule Appointment" button. Below is the "My Previous Exams" section, which states that reports are available 3 business days after the exam. It lists two exams from "Tue, Apr 4th 2023": "RENAL ULTRASOUND" and "CT CHEST WITH CONTRAST". For each exam, the date and time (4/4/2023 2:00 PM and 2:30 PM) and location (Cedar Park & Cedar Park Breast Imaging) are shown. To the right of each exam entry are "Report" and "Share Images" buttons. A red arrow labeled "EXAM INFO" points to the first exam entry. The "Report" and "Share Images" buttons for the first exam are circled in red.

The “Report” button will open up the exam report. You can view this online, print it, or save it to your computer using the icons at the top right of the window. Additional tools are available for selecting text, marking up the document, or changing the viewing settings.

- Press the “Close” link at the top of the page when you are finished.

The screenshot shows the "Your Results" page for a "RENAL ULTRASOUND" exam. At the top right, there is a "Close" button circled in red. Below the header, there is a toolbar with icons for print, save, zoom, and other functions, also circled in red. The main content area features the ARA logo and patient information:

Patient Name:	[Redacted]	Date of Service:	4/4/2023
DOB:	[Redacted]	MRN:	[Redacted]
Facility:	CEDAR PARK & CEDAR PARK BREAST IMAGING	Accession Number:	[Redacted]
Exam:	RENAL ULTRASOUND		
Referring Physician:	[Redacted]		

Below the patient information, it says "RENAL ULTRASOUND: 4/4/2023" and "CLINICAL HISTORY: Cyst of kidney."

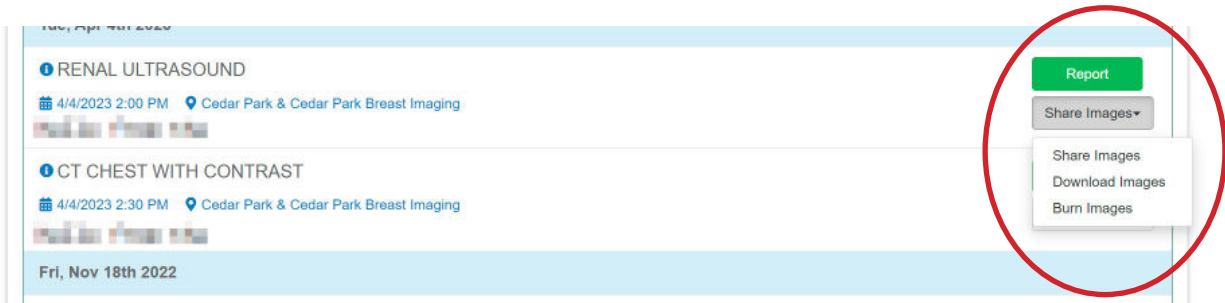
Image Downloading, Viewing, and Sharing

Images are not currently downloadable on MacOS.

Medicom is an image portability solution as well as an image viewer.

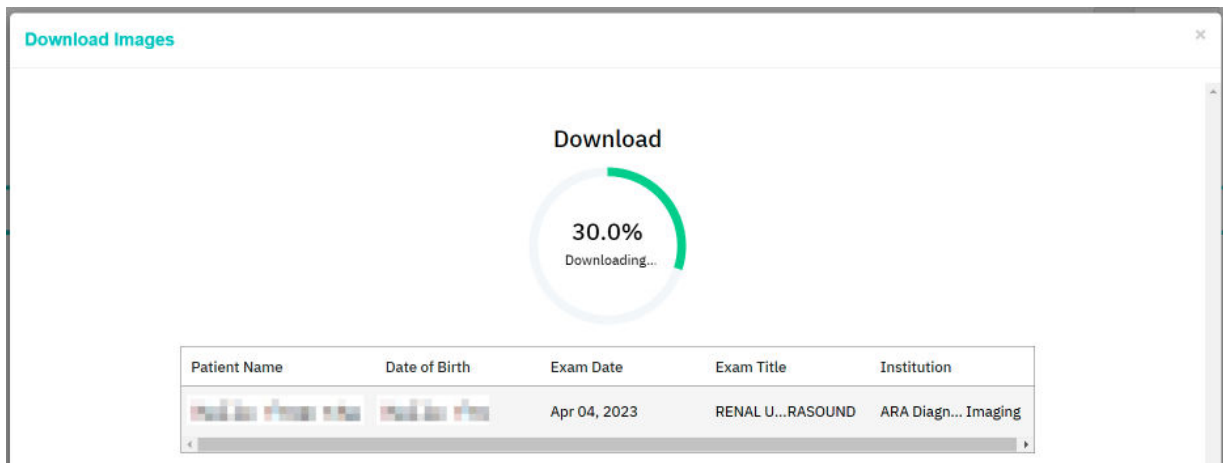
In addition to downloading images to your computer, you are also able to share images directly with others (your family and healthcare providers) securely through the internet, as well as burn images to CDs or flash drives. This easy sharing feature negates the need to go through the process of requesting and waiting for CDs to be mailed, delivered, or picked up.

- Several image selections are available when you click on the **Share Images** button: **Share Images**, **Download Images**, and **Burn Images**.



DOWNLOADING IMAGES ONTO YOUR DEVICE.

- After you click **Download Images** in the drop-down list and select a destination folder, the files will start downloading, showing this progress screen:

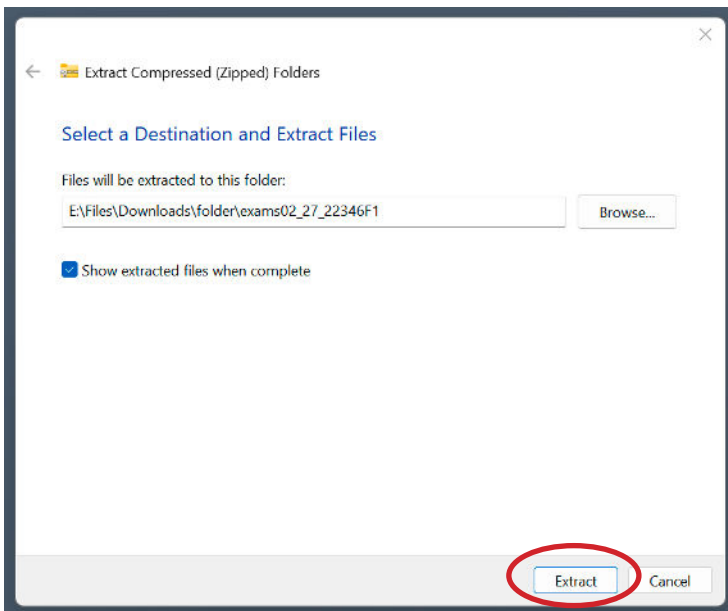
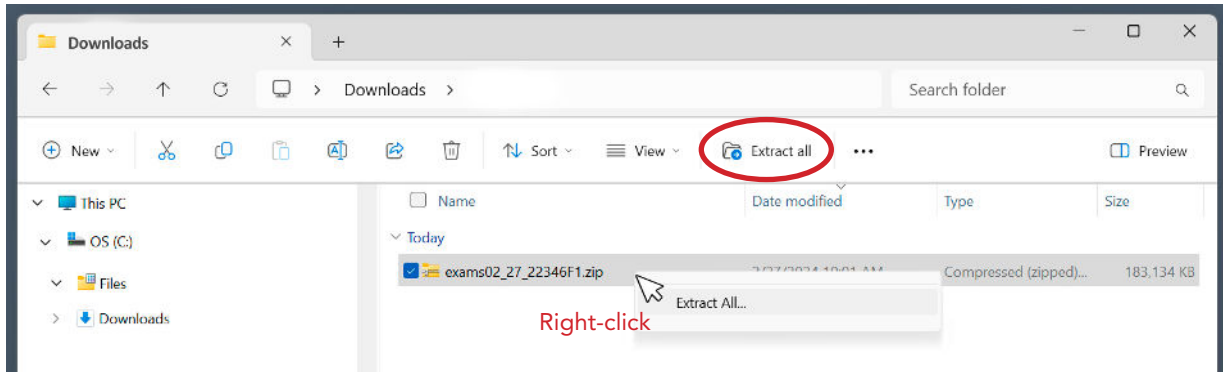


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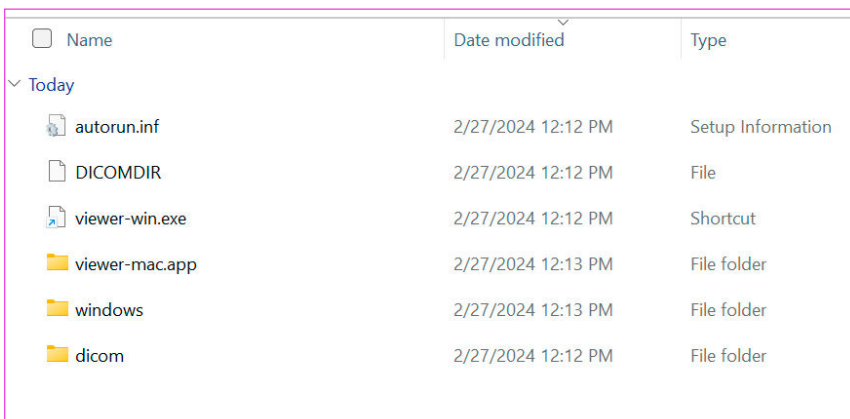
- When the download finishes, you can access the image folder in your **Downloads** folder or Recent Downloads History.

📁 exams02_27_22346F1.zip 2/27/2024 10:01 AM Compressed (zipped)... 183,134 KB

- Extract your files from the downloaded folder through the **Extract All** function on your file window or by right-clicking on the file and choosing **Extract** or **Extract All** from the drop-down.



- Select your file destination and check the **Show extracted files when complete** option. Then click **Extract** at the bottom.

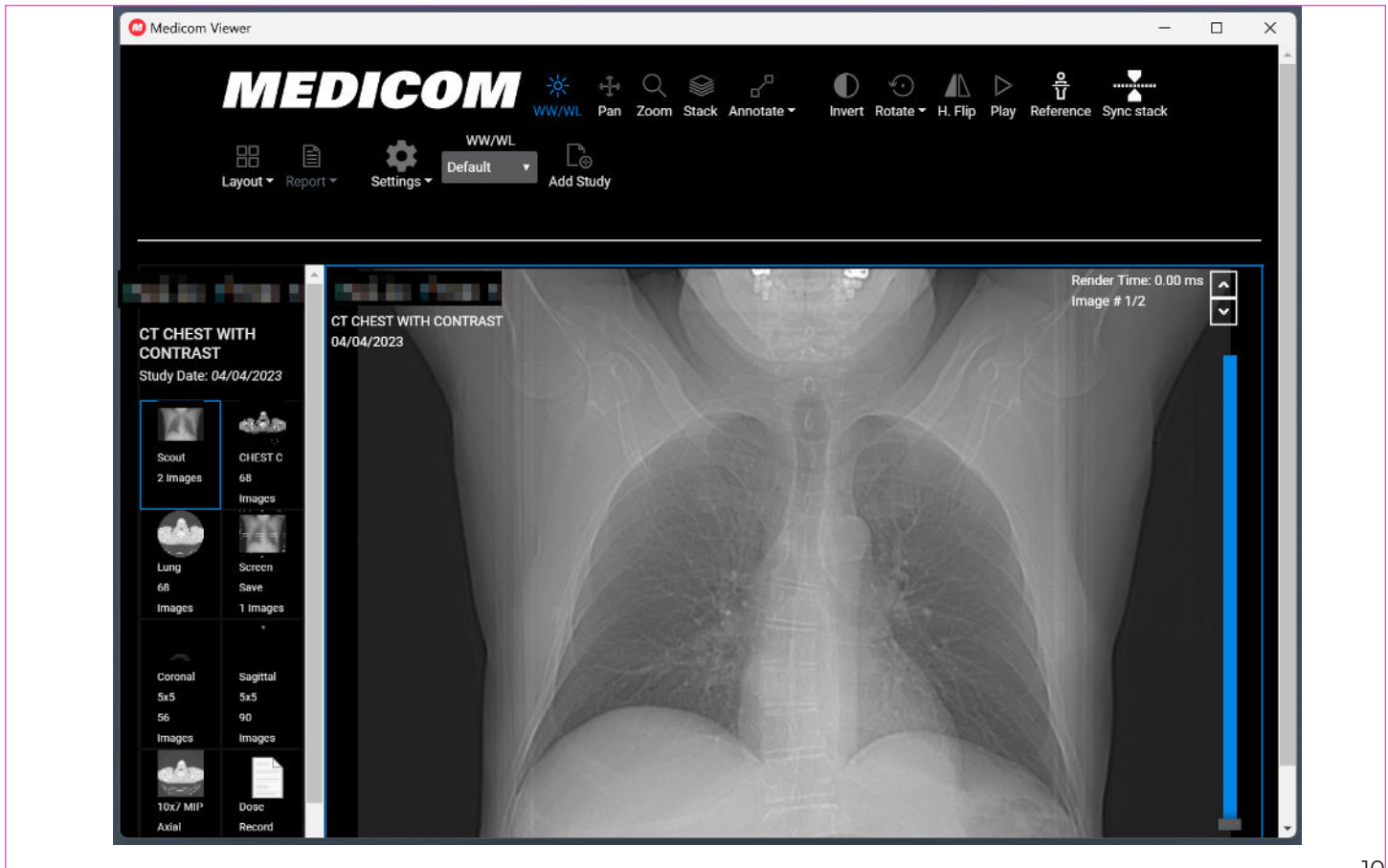
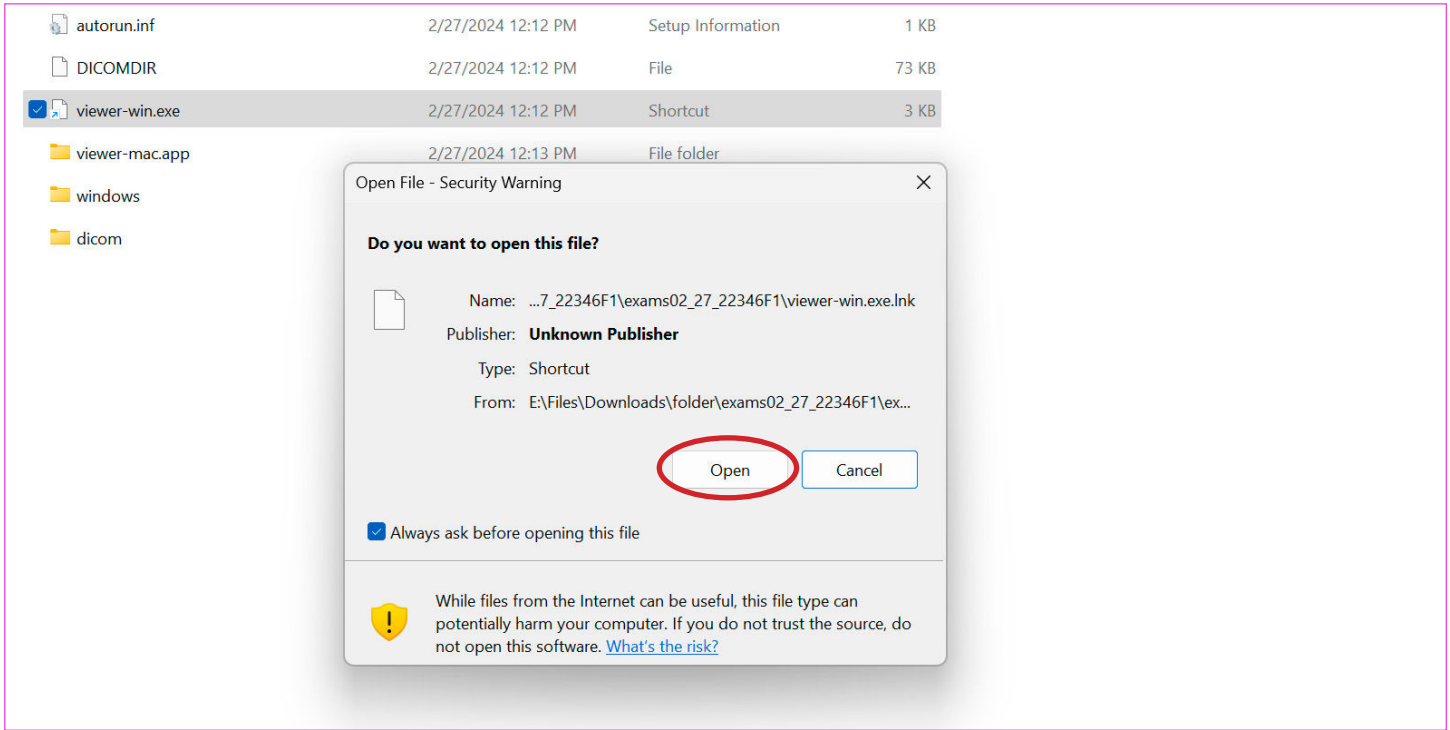


- After your files have been extracted, a new window will open with your exams folder.

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VIEWING IMAGES ON YOUR DEVICE

- If you would like to see your exams, Double click on **viewer-win.exe** to open the Medicom viewer. You may receive a warning dialog box. If so, click **Open** to launch the Medicom viewer and your exams will appear on the screen.



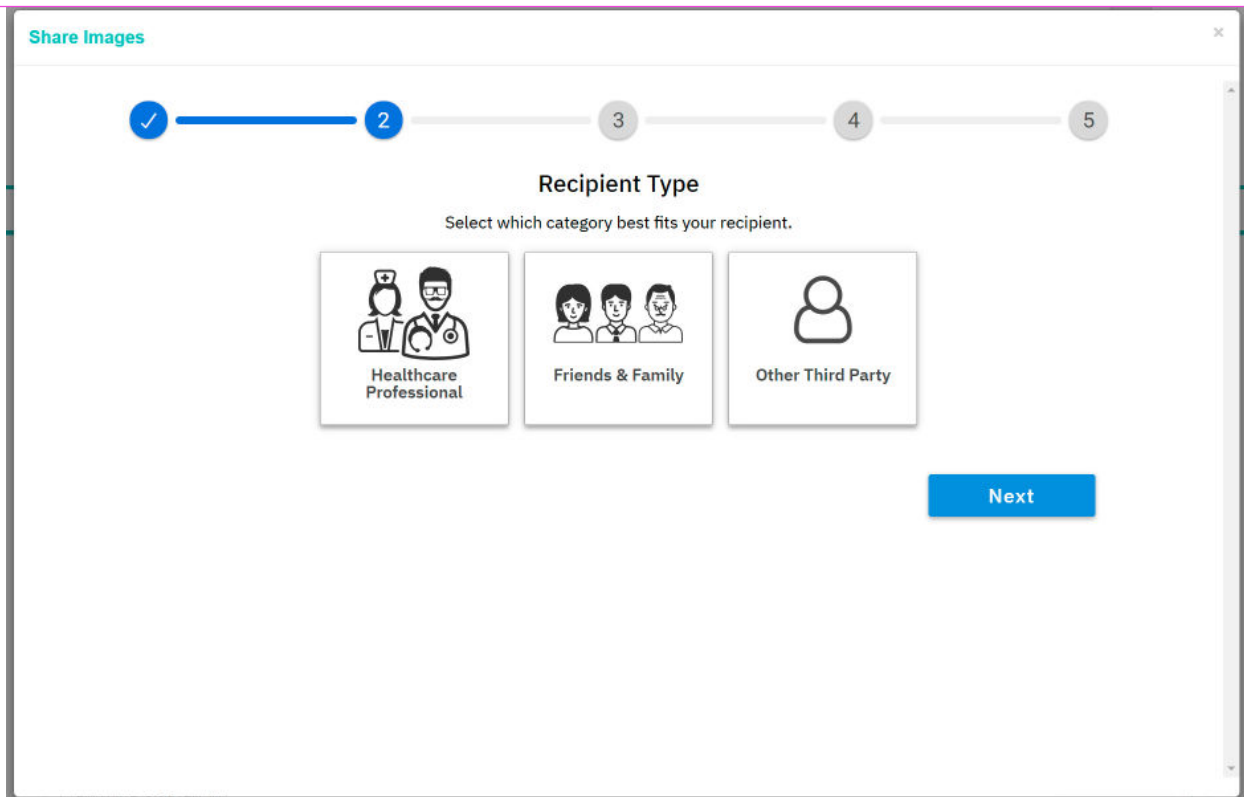
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COPYING IMAGES TO A REMOVABLE DEVICE

- Once your exams are on your device, you can copy them to a removable device such as a CD or flash drive for transporting, mailing, or archiving
- To copy to a removable device, right-click the exam, select **Copy**, then **Paste** into your removable device.
- If you are using an external drive like a flash drive, you are finished. If you are copying the exams to a CD, click the **Burn** button (**Drive Tools > Finish Burning** in File Explorer in Windows), and let the system copy the exams onto the disc.

SHARING IMAGES ONLINE

- Image sharing is easy on Medicom. Choose **Share Images** from the drop-down. You will be able to select from the three destinations shown here and the software will walk you through the process.



NEED TECHNICAL HELP?

Contact ARA's Service Desk
at (512) 531-7227.